



# 2019 ANNUAL REPORT

LANCASTER CITY BUREAU OF FIRE



CITY OF  
LANCASTER

DANENE SORACE  
MAYOR

SCOTT LITTLE  
FIRE CHIEF



# WELCOME FROM CHIEF LITTLE

On behalf of the dedicated men and women that make up the Lancaster City Bureau of Fire (LCBF), I am pleased to present the 2019 Annual Report.

Throughout 2019, LCBF personnel worked diligently to provide a consistent level of excellence as we responded to 3,970 calls for service. Along with responding to calls for service, LCBF participated in the planning and support of many special events throughout the city including the Red Rose Run with over 1,500 runners, Celebrate Lancaster with over 25,000 participants, Mayor's Tree Lighting with over 10,000 participants, and the City's New Year's Eve celebration with over 5,000 participants.

LCBF remains committed to providing our community with excellent emergency services to our residents and visitors who make our community their annual destination of choice.

In 2019, we have concentrated on six key areas. These focus areas helped us fulfill our mission and Mayor Sorace's priorities for Strong Neighborhoods, Safe Streets, Secure Incomes, and Sound Government:

- Increase operational efficiency
- Training plan for professional growth
- Implement programs to engage community members
- Procurement and acquisition of equipment to improve health and safety
- Long range apparatus and facilities planning
- Connecting with the community through a social media presence

In addition, the City rolled out its new set of core values that aligns with the Bureau of Fire. These simple yet powerful words are essential for all employees to have a common, values-first framework from which to make decisions and define who we are as a team.

**QUALITY • TEAMWORK • INTEGRITY • RESPECT**

Thank you for the opportunity to serve.

**SCOTT R. LITTLE, MPA, CFO, CTO**

*Fire Chief*

slittle@cityoflancasterpa.com



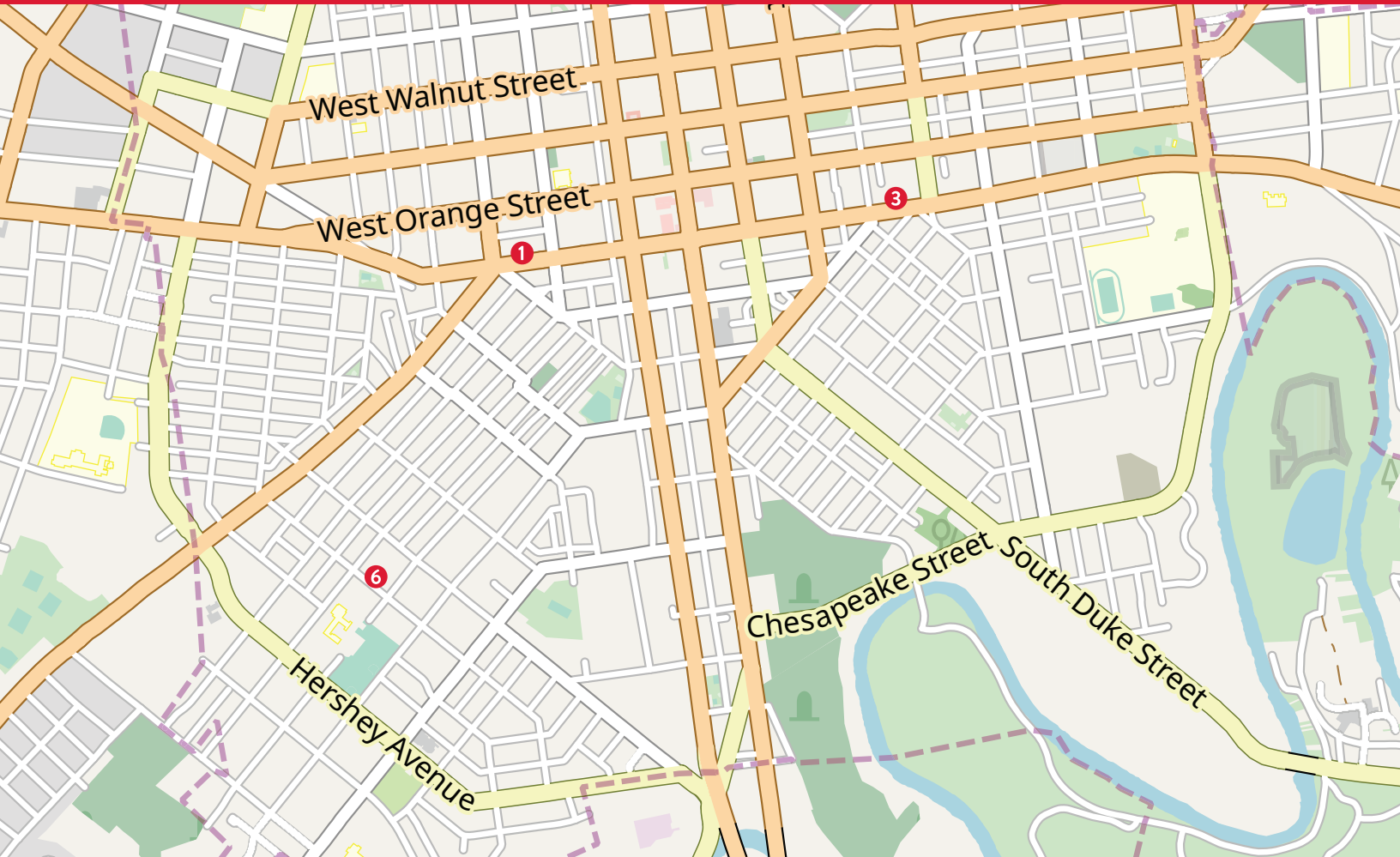
Chief Scott Little



- 1 Truck 64-2 responding to an apartment fire on Lime Street
- 2 LCBF recruitment video shoot in front of Station 3
- 3 Members of the LCBF participating in the Red Rose Run
- 4 LCBF assisting with the relocation of a bear who wandered into the Lancaster City in summer 2019

Front Cover Photos: Bob Devonshire and Dale Feehr

# FIRE STATIONS & APPARATUS



## **STATION 1** — 425 West King Street

Engine 64-1 (2017 Pierce Enforcer Pumper)  
Truck 64-2 (2018 Pierce 107' Ladder Truck)

## **STATION 3** — 333 East King Street

Engine 64-3 (2019 Pierce Enforcer Pumper)  
Engine 64-3 was delivered in September 2019. Many thanks to the following Bureau members that took part in the final inspection in Appleton, Wisconsin or prepared the Engine for in-service status:

- Captain Kevin Ressler
- Lieutenant William Nonnemacher
- Firefighter David Benson
- Maintenance Officer Israel Velazquez
- Administrative Service Manager Valerie Paige

## **STATION 6** — 843 Fremont Street

Engine 64-2 (2000 Pierce Contender Pumper)

*Standardization of the front line fleet has been a top priority and in late 2019, the Bureau was able to acquire a used Pierce Contender Pumper. This new apparatus will enable the Maintenance Officer to streamline efficiencies within the Bureau's maintenance budget and operations. Personnel assigned to Engine Company 2 were instrumental in the acquisition and equipment layout to best serve the needs of the City. Many thanks to the following for their dedication and hard work in making this project a success:*

- Captain Dustin Dommel
- Firefighter Luis Acevedo
- Firefighter William Bickel
- Maintenance Officer Israel Velazquez



**1** Engine 64-1 (Station 1)  
2017 Pierce Enforcer Pumper

**2** Truck 64-2 (Station 1)  
2018 Pierce 107 Ladder Truck

**3** Engine 64-2 (Station 6)  
2000 Pierce Contender Pumper

**4** Engine 64-3 (Station 3)  
2019 Pierce Enforcer Pumper



3



1



4

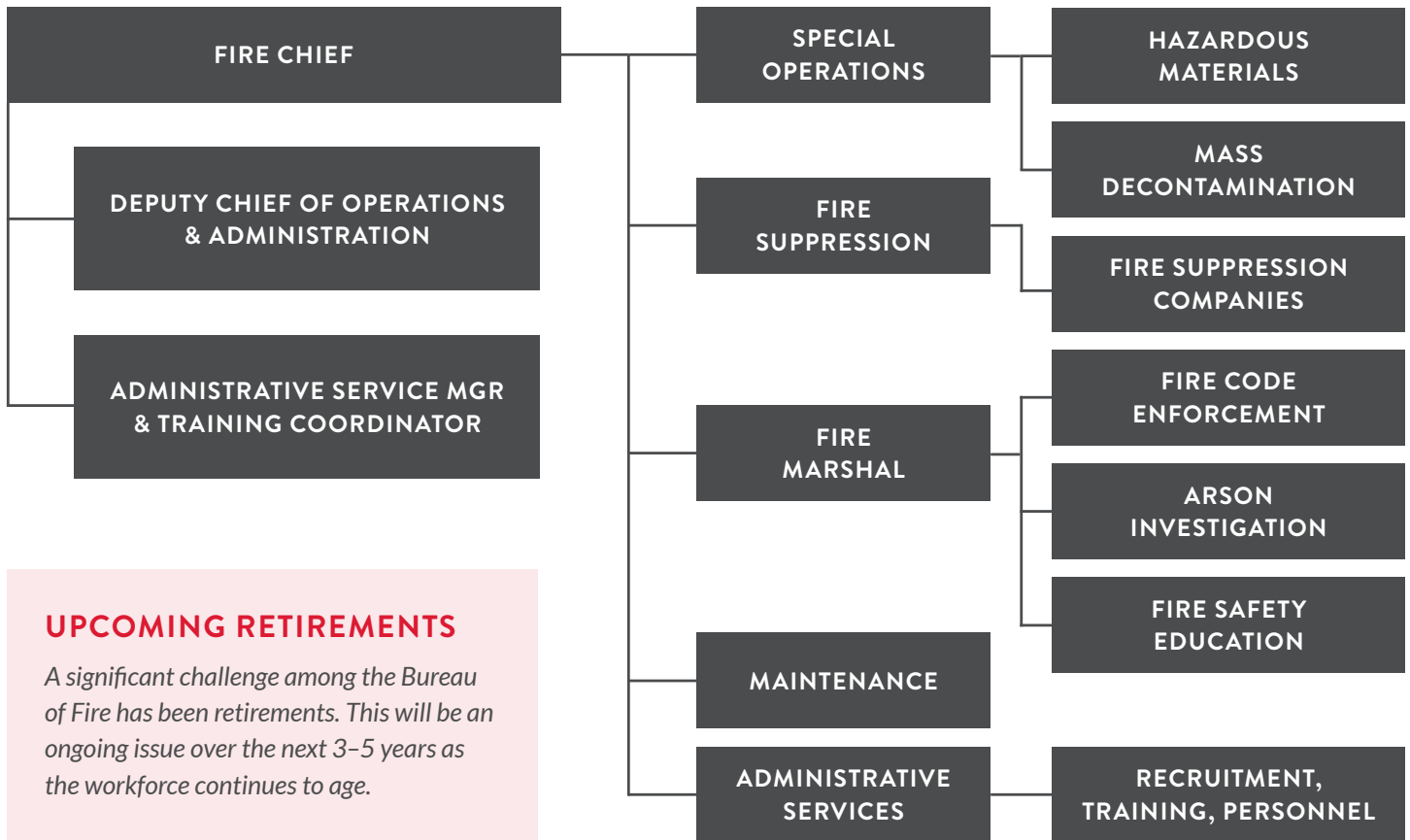


2

Photos: Dale Feehrer



## ORGANIZATIONAL CHART



### UPCOMING RETIREMENTS

A significant challenge among the Bureau of Fire has been retirements. This will be an ongoing issue over the next 3-5 years as the workforce continues to age.

## ACHIEVEMENTS & ACCOLADES

### RETIREMENTS

David Amico, 41 Years of Service  
Timothy Erb, 28 Years of Service

### FIRE OFFICER OF THE YEAR

Dustin Dommel

### FIREFIGHTER OF THE YEAR

James Haubert

### PROMOTIONS TO BATTALION CHIEF

Jason Greer  
Todd Hutchinson

### PROMOTIONS TO CAPTAIN

Christopher DeLong      David Martin  
Dustin Dommel              Kevin Ressler

### PROMOTIONS TO LIEUTENANT

Pete Jacobs                  Justin O'Shea  
Ryan Lehr                      Samar Rudolph

### RED CROSS HERO OF THE YEAR

Ryan Conklin

### EMPLOYEES OF THE MONTH

Alex Caramo                  Valerie Paige



Dustin Dommel



James Haubert

## ACCOMPLISHMENTS

Major improvements in 2019 identified ways to increase operational efficiencies while ensuring increased safety for members of the Bureau of Fire.

- Recruitment for new firefighters began in April 2019 and was once again a highly competitive process. This year yielded the highest number of successful test scores in recent memory.
- The Mayor and City Council approved a long-range infrastructure plan that includes the construction of two fire stations in 2020 and 2021 respectively. Final project cost is \$12.7 million dollars, after cutting \$2 million from initial bids.
- Aligning with the long-range apparatus replacement plan, a new Pumper was designed and delivered in late 2019. Final cost was \$550,000 through a lease purchase plan.
- Collectively the City Administration, LCBF and IAFF Local 319 representatives were able to deliver training throughout the year that ended with over 9,000

contact hours. This is a true testament of the dedication and success that is embodied in each member that serves within the Bureau.

- Members excelled at training opportunities throughout the U.S. to further their leadership development.
- The Safety Committee is working with Bureau leadership to improve firefighter safety with recommendations based on new industry standards.
  - Particulate hoods that blocks more than 99.9% of potentially harmful particulates known to cause cancer.
  - Upgrade firefighter personal protective equipment that is designed to minimize stress and fatigue.
- Revised the deployment of firefighters dispatched to any call involving a structure. This provides LCBF personnel with a well-disciplined approach to ensure that operational safety, effectiveness, and efficiency is at the forefront of every response.

## OPERATIONS DIVISION

The Operations Division is the largest of all divisions within the Fire Bureau. The personnel assigned to operations are responsible for all emergency responses. There are three fire stations across the City, and each is staffed 24 hours a day, 365 days a year.

Firefighters work a four-platoon system (A, B, C, D) that converts to working two consecutive day shifts from 7:50 a.m.–5:50 p.m., immediately following two consecutive night shifts from 5:50 p.m.–7:50 a.m. After completing the last night shift tour, personnel are given four days off regardless of holidays or weekends.

LCBF operates three engine companies, one truck company and one Shift Commander each shift, with a minimum staffing requirement of 14 personnel on duty.

## CITY SERVICE OBJECTIVE

A full complement of 14 firefighters will be on-scene within 10 minutes of dispatch, 90 percent of the time.

AVERAGE RESPONSE TIME (Dispatch to Arrival)	
STATION 1	4:57
STATION 3	4:35
STATION 6	4:28

**\$3,652,238,500**

Pre-Incident Value

**\$724,350**

2019 Fire Loss

**99.98%**

Property Value Saved

## FIRE MARSHAL DIVISION

The Fire Marshal Division is managed by Captain David D. Longenecker and has a staff of three Lieutenants. The Fire Marshal and Assistant Fire Marshals work closely with the Operations Division to ensure that LCBF is working to reduce the frequency and severity of fires and other life safety incidents.

The current focus of the Fire Marshal Division includes code enforcement, permitting, inspections, investigation, training, and education. Having certified plan review inspectors allows for new construction plans to be reviewed for adherence to the fire and life safety codes related to fire detection and protection systems. Construction and maintenance of high-risk buildings, public assemblies and events, and use of explosives, pyrotechnics and hazardous materials are some of the types of work managed through this permitting and inspecting process.

In 2019 the Fire Marshal Division orchestrated the first (for Pennsylvania) Fire Service Tests of UL Listed Central Station Fire Alarm Providers in a compact between Lancaster City, Manheim Township and Reading City with Underwriters Laboratories Auditors, as well as led discussion and further explanation in a subsequent Town Hall Event.

## 2019 AT A GLANCE

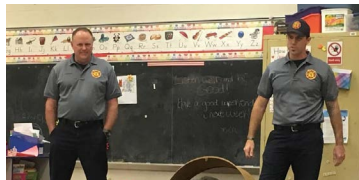
- 1,400+ Public Inquires
- 751 Fire Marshal Issued License Inspections
- 613 UL Fire Alarm License Inspections Assigned and Certificates Issued
- 217 Certificates of Fitness Issued
- 100 Fire Safety and Education Classes
- 90 Knox Box Installations/Service
- 73 Tent Inspections
- 40 Fire Investigations (Origin & Cause)
- 35 Fireworks Permits Issued
- Two Fire Marshals certified as plumbing inspectors, plan reviewers, and commercial plan examiners
- One Fire Marshal certified as a Fire Investigator

## COMMUNITY & EDUCATION

Public education focuses on teaching the community about the benefits of proper preparedness, safety practices, and eliminating hazardous conditions. Firefighters and Fire Marshal staff conduct classes and are active at events to educate the community about the importance of fire safety.

**47**

Community Outreach Events



**33**

Community Block Parties



**300**

Free Smoke Alarms Installed



**44**

School Visits





# LANCASTER CITY BUREAU OF FIRE 2020 GOALS

*With the continued support of our community, Mayor, City Council, and other departments, we will be an exemplary organization that prides itself on being progressive, innovative, and forward thinking that enhances opportunities to best serve.*

- Present a five-year strategic plan that encompasses goals, strategies, objectives, and outcomes.
- Utilize BuildingBlocks to make data-informed decisions for the betterment of taxpayers.
- Create an early education program for the School District of Lancaster.
- Promote wellness and fitness through the IAFF/IAFC Peer Fitness Trainer Certification Course.
- Restructure the apparatus/fleet management schedule to maximize repair and maintenance of all equipment and vehicles utilized by LCBF.
- Movement towards new, state-of-the-art facilities that will allow personnel to be better prepared to respond.
- Increase and improve participation at safety awareness and community outreach events.
- Increase compliance for the daily/annual training requirements of the Insurance Services Office.
- Enhance participation with the Lancaster City and County partners.



## CONTACT US

IN CASE OF EMERGENCY – CALL 911

Administrative Office – (717) 291-4869

## CONNECT WITH THE LANCASTER CITY BUREAU OF FIRE

[Facebook.com/LancasterCityFire](https://www.facebook.com/LancasterCityFire) • [Instagram.com/LancasterCity\\_Fire](https://www.instagram.com/LancasterCity_Fire)

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